

# Variphy Call Analytics Platform Support

Variphy is the leading provider of call analytics and reporting for unified communications platforms.

# **Key Benefits:**

#### Unlimited Data Retention.

Keep your calling data for as long as you want with no restrictions. Stay in compliance with regulatory and auditing requirements.

# **⊘** Centralized Platform Support.

Maintain visibility into your call data across multiple platforms within the same analytics and reporting application.

# Advanced Search Criteria and Filtering.

Search and filter your call data based on multiple criteria, such as calling and called number, name, device, call queue, and hunt group.

## **⊘** Risk-Free Proof of Concept.

Test our application in your environment with your data. Our free trial is fully licensed with no limits on features or devices.

#### **⊘** Role-Based User Access.

Define roles for users beyond "administrators vs. non-administrators" for better control over data visibility.

## Automated Report Delivery.

Schedule report delivery via email, email link, report repository, or chat in multiple file formats (PDF, HTML, CSV, XLSX).

# Fully Customizable Reports.

Customize your report to meet organizational needs. We offer display options for data, time period, output type, title, icon, colors, and more.

## **Variphy Deployment Options.**

Install application in your data center or Variphy Cloud. The choice is yours!

## **Supported Platforms:**









**Webex Calling** 

**Webex Contact Center** 









